

BARC Performance "At-A-Glance"

1/1/17 - 12/31/17

Live Release:

Animals Transferred to RPM,	
Rescued Pets Movement:	6,157
Total Transfers:	9,848
% Transferred to RPM:	62.5%
Payments to RPM:	\$461,775
Adoptions:	9,037
Return to Owner (RTO):	1,062
Trap, Neuter & Release (TNR):	1,885
Animals Euthanized:	3,714
Dog Live Release %:	82.7%
Cat Live Release %:	91.0%
Total Live Release %:	85.4%

Intake:

Over the Counter:	20,142
Field:	6,726
% Stray:	55%
% Owner Turn-in:	32%
% Other:	13%
Total Intake:	26,868

Spay/ Neuter Surgeries Performed:

HPHS:	964
In House:	11,198
Fixin Houston:	3,713
Total Surgeries:	15,875

Revenue:

Wellness/Fixin' Houston:	\$937,214
ACO Fees:	\$99,950
Licensing:	\$890,092
Private Funds:	\$336,123
Adoptions:	\$193,060
Total Revenue:	\$2,456,439

Licensing:

New Licenses:	17,112
Renewals:	31,350

Field Activity:

Citations issued:	6,274
Bites investigated:	1,181
Cruelty Confiscations:	68

ACO Activity:

Total Calls for Service:	49,755
Total Services Completed:	30,884
% Answered Calls:	62.07%

Priority 1:

Incoming Calls:	8,713
Completed:	8,619
Dispatched:	2
Pending:	0
Cancelled:	92
% Answered Calls:	98.94%

Priority 2:

Incoming Calls:	4,295
Completed:	4,126
Dispatched:	0
Pending:	0
Cancelled:	169
% Answered Calls:	96.07%

Priority 3:

Incoming Calls:	9,607
Completed:	9,426
Dispatched:	0
Pending:	1
Cancelled:	180
% Answered Calls:	98.13%

Priority 4:

Incoming Calls:	27,024
Completed:	8,666
Dispatched:	0
Pending:	0
Cancelled:	18,258
% Answered Calls:	32.07%

Priority 5:

Incoming Calls:	116
Completed:	44
Dispatched:	0
Pending:	0
Cancelled:	72
% Answered Calls:	37.93%



Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.